CustomClosets.com



Wall-Mount Closet Tower with 2 Hanging Rods

Assembly and Installation Guide

Before You Begin

Thank You for Your Purchase

Thank you for choosing CustomClosets.com. This guide contains the assembly and installation instructions for your closet system.

Need Help?

If you have questions during assembly or installation, our team is here to help.

Call for help: (800) 504-0244

Visit: https://customclosets.com/company/contact-us

Installation Video Library

For additional step-by-step help, visit our Installation Video Library. Scan the QR code below to view available installation videos.

Scan to view installation videos or visit https://customclosets.com/company/installation-videos

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Before beginning installation, we recommend reviewing the applicable sections of this guide and watching any installation videos relevant to your product.

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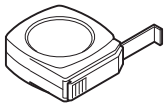
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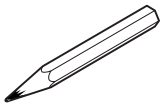
Wall and Suspension Rail Preparation and Mounting Guide

The suspension rail supports the closet system and must be installed level and securely fastened to the wall. Taking the time to install the rail correctly will help ensure proper alignment and simplify the remaining installation steps.

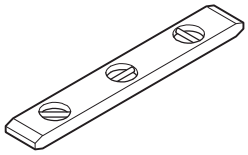
Required Tools



Tape measure



Pencil



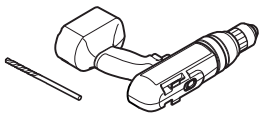
Level



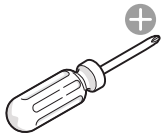
Stud finder



Masking tape



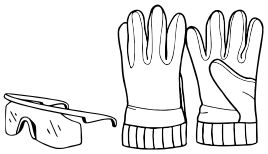
Drill & metal bit



Screwdriver
or impact driver



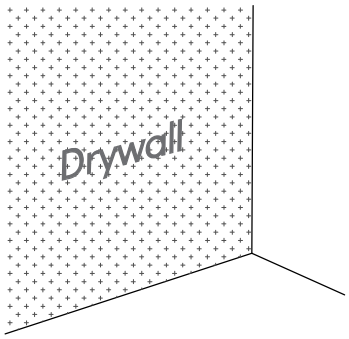
Hacksaw or miter saw
(metal cutting)

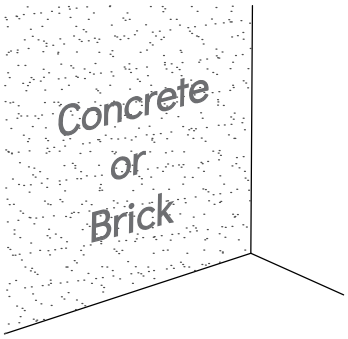


Safety glasses & gloves

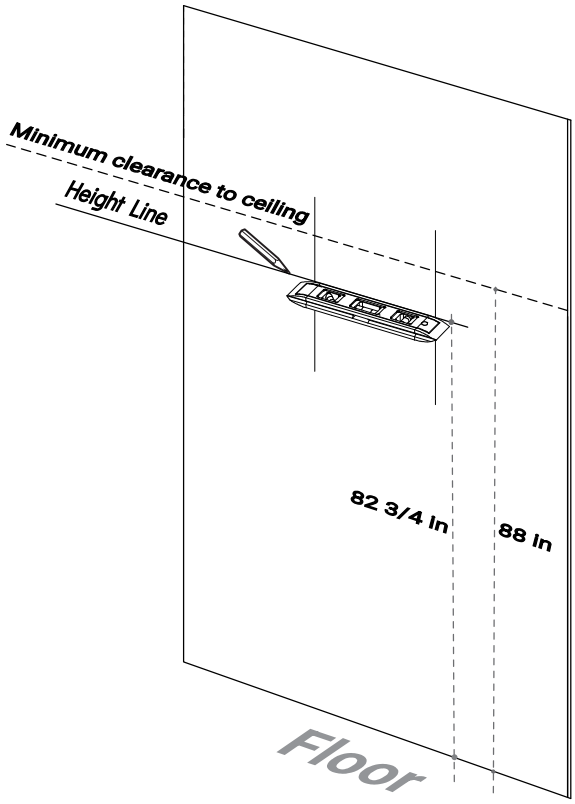
1. Wall Preparation

- **Identify wall type:** Determine wall type to ensure proper fastening method and anchor selection.





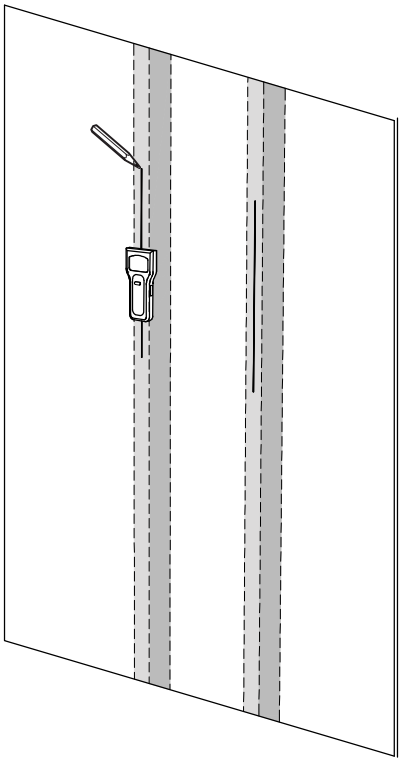
- **Mark the suspension rail height according to the layout plan:** Use a tape measure and level to mark the rail position.



Important: Verify the ceiling height before installing the suspension rail. A minimum ceiling height of 88” is required to allow proper installation of the closet system.

For Drywall Installation:

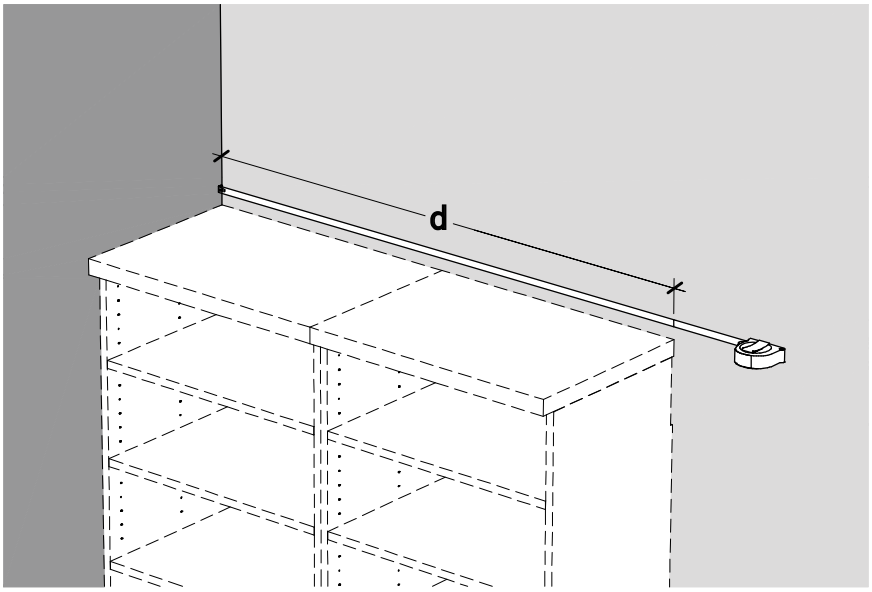
Locate and mark stud centers: Use stud finder and pencil to mark stud centers.



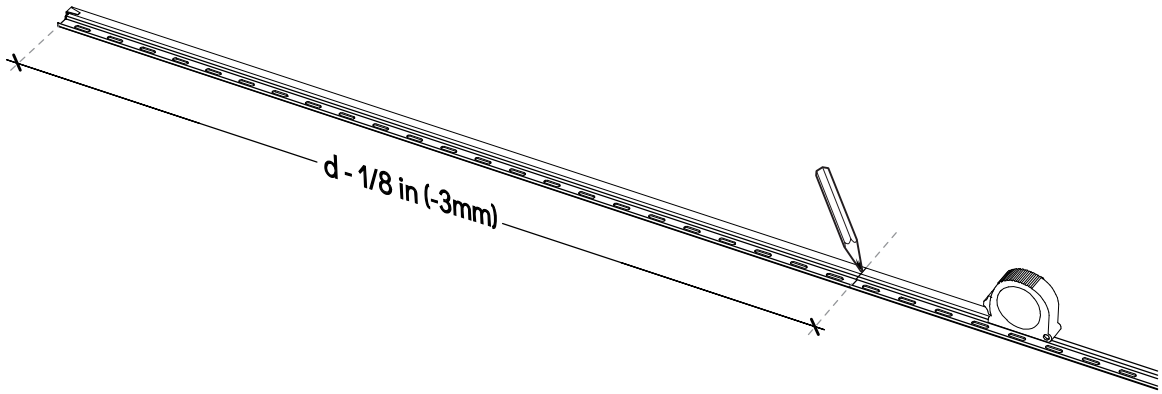
Rail Preparation

2. Determine Required Rail Length

- **Measure Cabinet Layout Width:**Measure the full width of the cabinet layout where the suspension rail will be installed.
- **Account for spacing:** Subtract 1/8” (3 mm) from the total measurement to allow clearance for wall irregularities or corner returns.



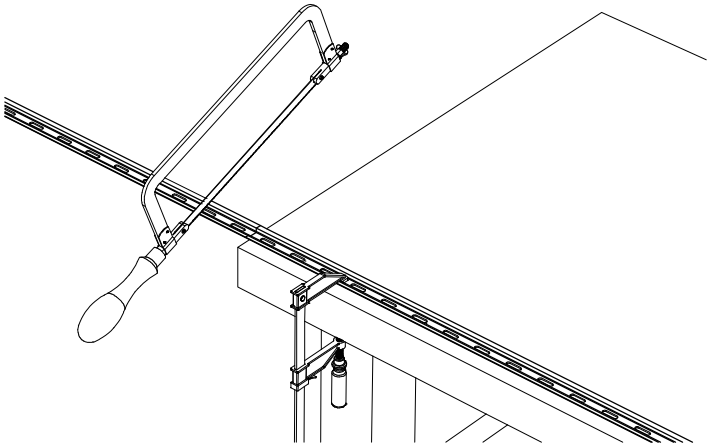
- **Mark Rail Cut Length:** Transfer the measurement to the Hettich suspension rail using a pencil or fine-tip marker.

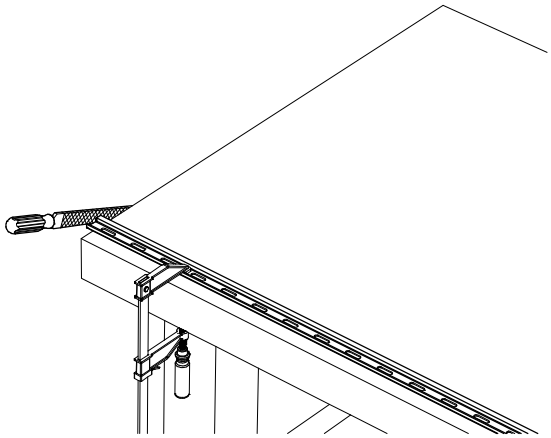


Rail Preparation

3. Cut the Rail

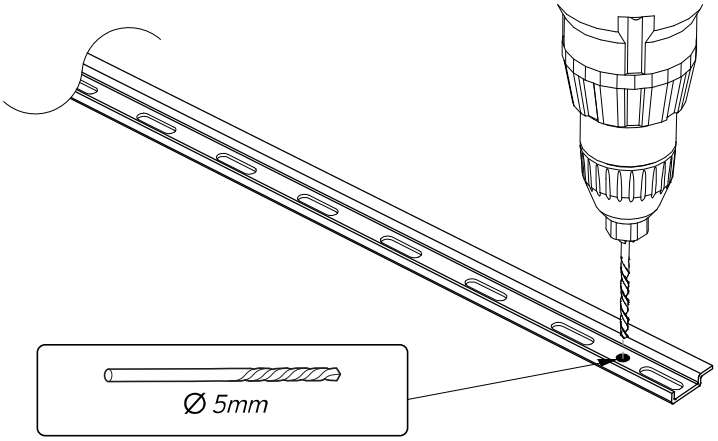
- **Secure for cutting:** Secure the suspension rail to a stable work surface with the cut line accessible.
- **Cut precisely:** Cut the rail using a fine-tooth metal saw.
- **Deburr edges:** Remove any sharp edges with a file or deburring tool. Ensure the cut end is smooth before installation.





4. Prepare Mounting Holes

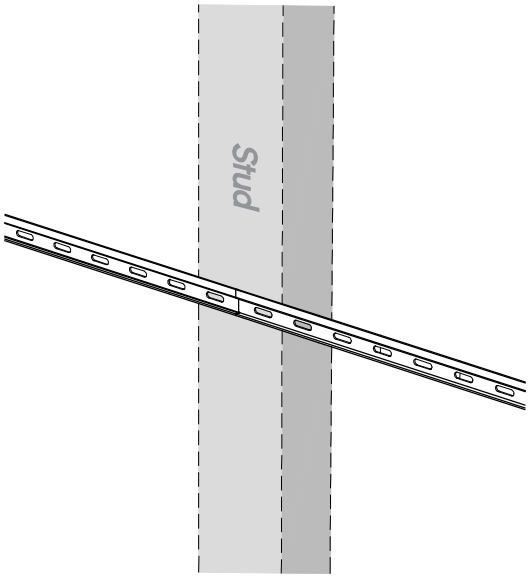
- **Check hole spacing:** Hold the suspension rail against the wall and verify the pre-drilled holes align with the stud locations.
- **Drill additional holes (if needed):** Use a 5 mm metal bit to create new holes centered in the upper groove.
  Maintain 16" (406 mm) spacing between holes where possible.
  This will help identify where the suspension rail can be fastened directly to wall studs and where toggle anchors may be required.



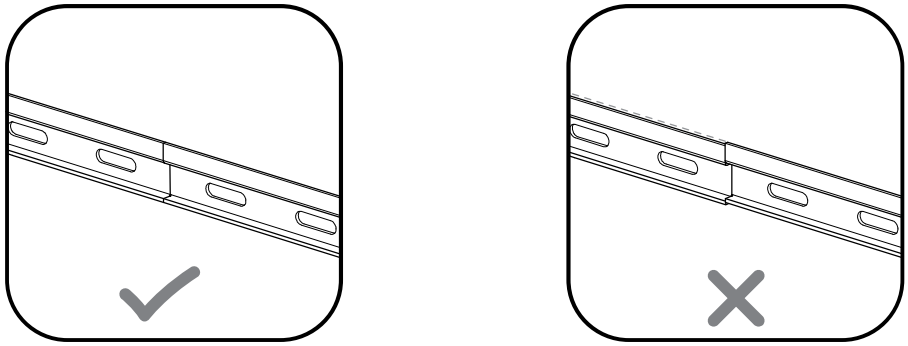
Rail Preparation

5. Join Multiple Rails (if required)

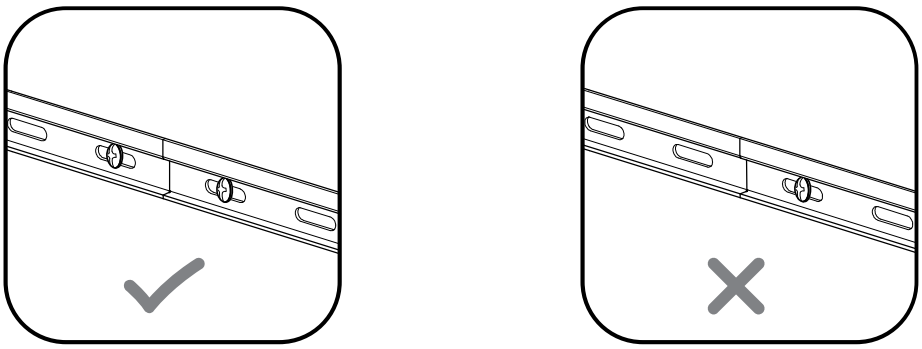
- **Plan joint locations:** Place rail joints over a wall stud whenever possible for maximum support.



- **Align rails:** Butt adjoining rail sections tightly together and ensure the grooves and top edges are aligned.



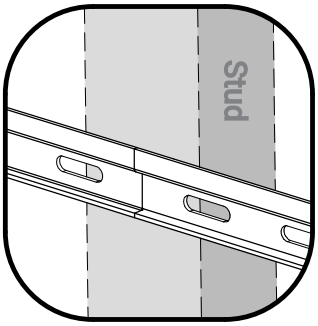
- **Secure each rail section independently:** Fasten each suspension rail section directly to the wall. Secure both ends of every rail section. Use toggle anchors where stud attachment is not available.



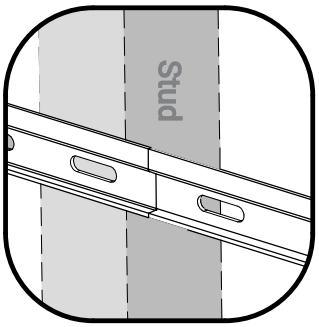
Rail Mounting

6. Identify if Toggle Anchors Are Needed

Use toggle anchors where additional support is needed and a stud is not available.



Toggles not needed



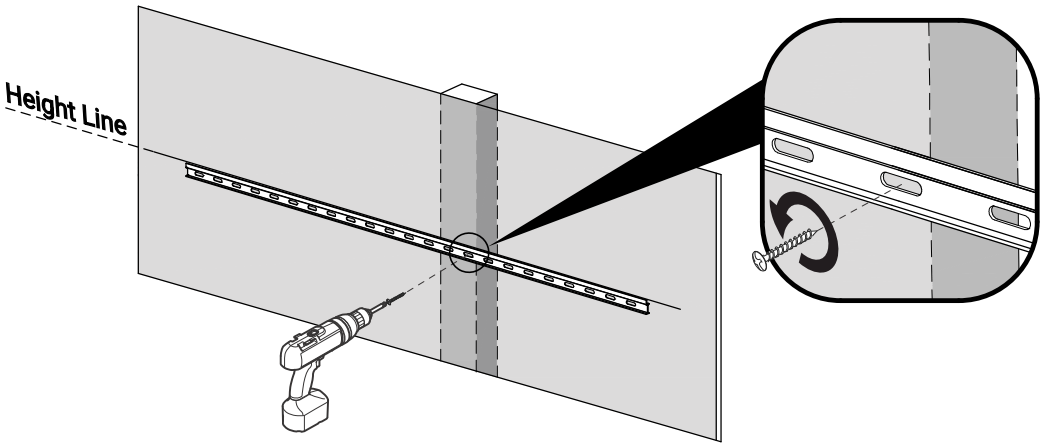
Toggles needed

- **No Stud Near a Vertical Panel Location**
  If a vertical panel location is more than 3” from the nearest stud, install a toggle anchor near that location.
- **No Stud Near the End of the Rail**
  If the end of the suspension rail extends beyond the nearest stud, install a toggle anchor near the end of the rail.
- **No Stud Near a Rail Joint**
  When joining two suspension rail sections, butt the rail ends tightly together and align the grooves and top edges. If a stud is not available near the joint, install a toggle anchor to provide additional support.

7. Temporarily Attach the Rail

- Locate a stud near the center of the suspension rail.
- Position the rail on the height line with the notched side facing upward and install one screw into the stud.

Leave the screw slightly loose to allow the rail to pivot.
This will allow you to verify alignment and mark any additional mounting locations as needed.

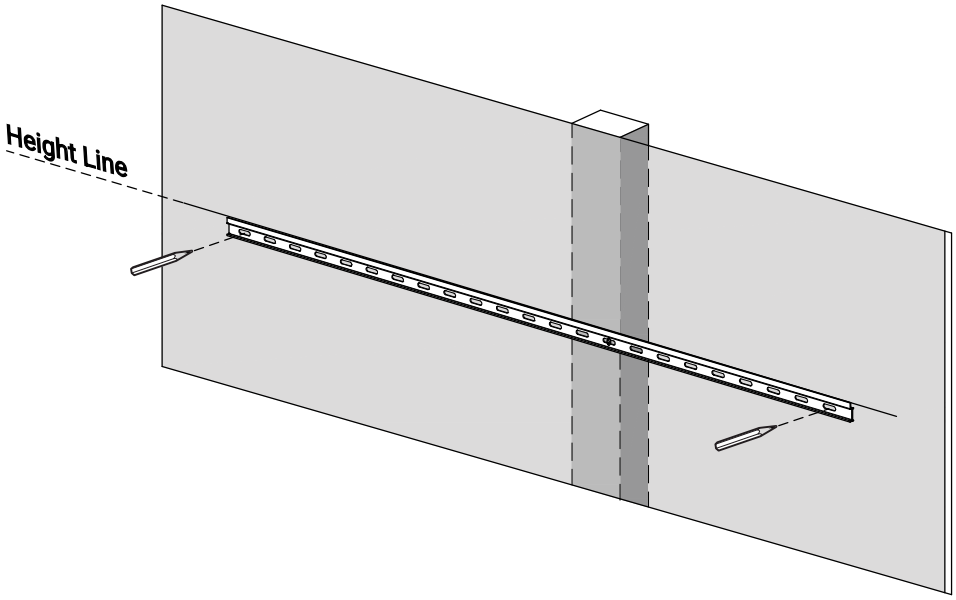


Rail Mounting

8. Mark Toggle Anchor Locations

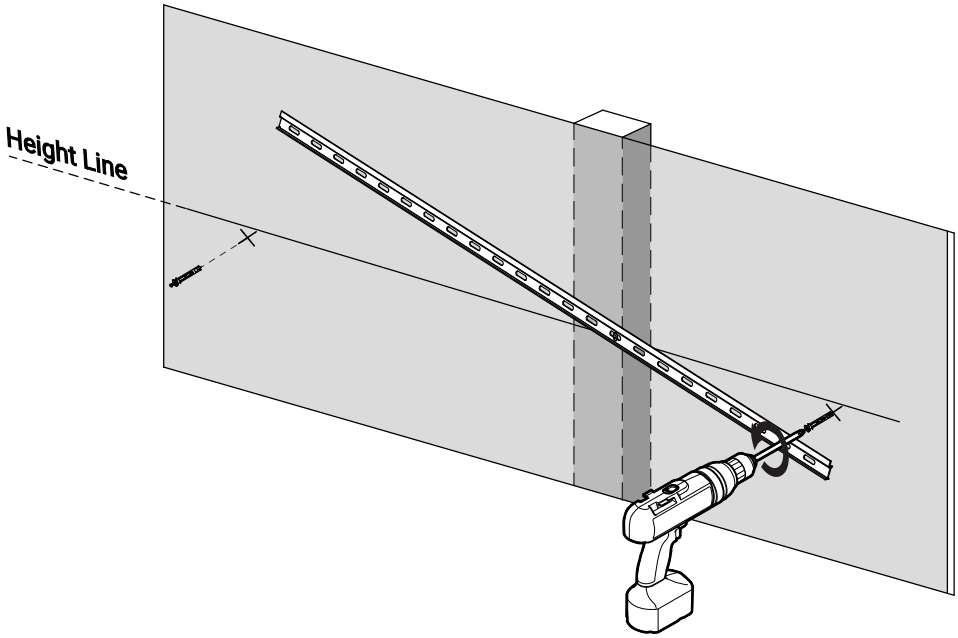
- Align the top of the suspension rail with the level reference line.
- Mark the wall through each rail hole where a toggle anchor will be installed.

If multiple rail sections are required, repeat this process for each section.

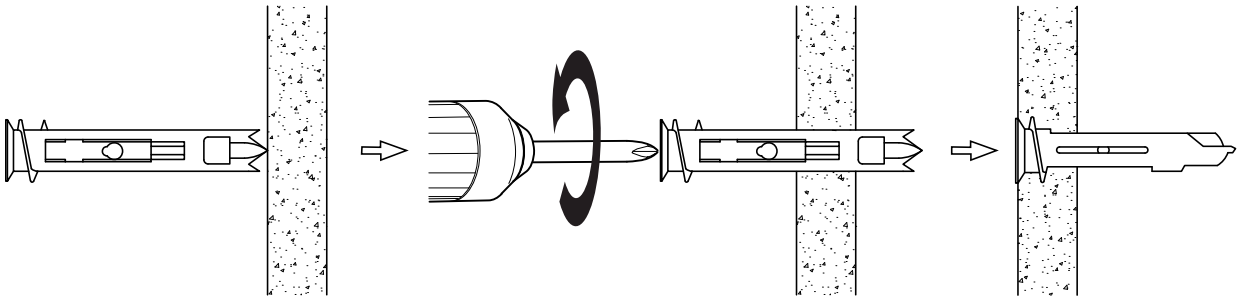


9. Install the Toggle Anchors

Remove the suspension rail, or pivot it out of the way, to access the marked toggle anchor locations.



Rail Mounting



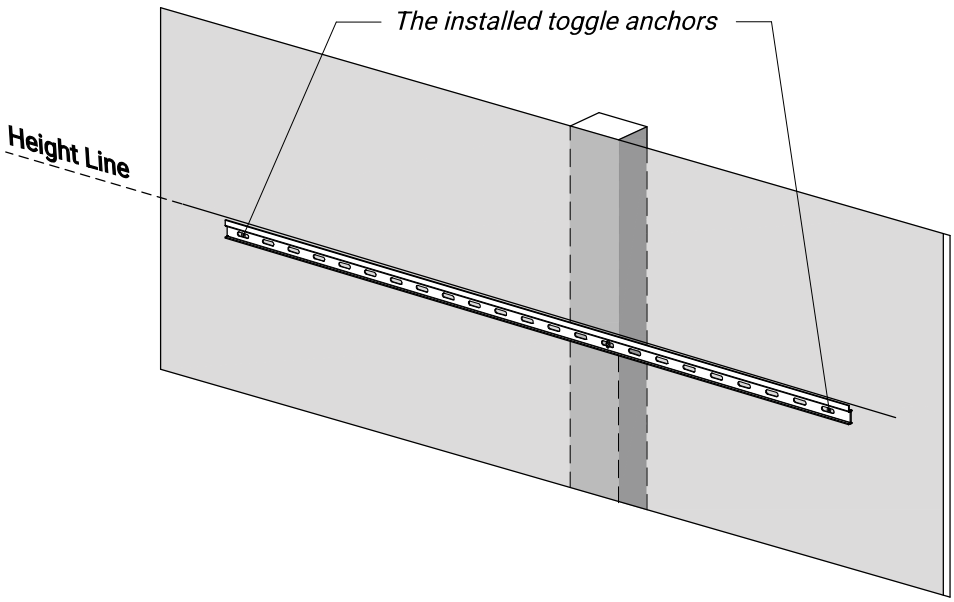
Position the toggle anchor at the marked location and apply light pressure to create a starting point.

Using a drill at low speed, install the toggle anchor until it sits flush with the wall surface.

Continue driving the anchor until the threads engage and the anchor is seated securely against the drywall.

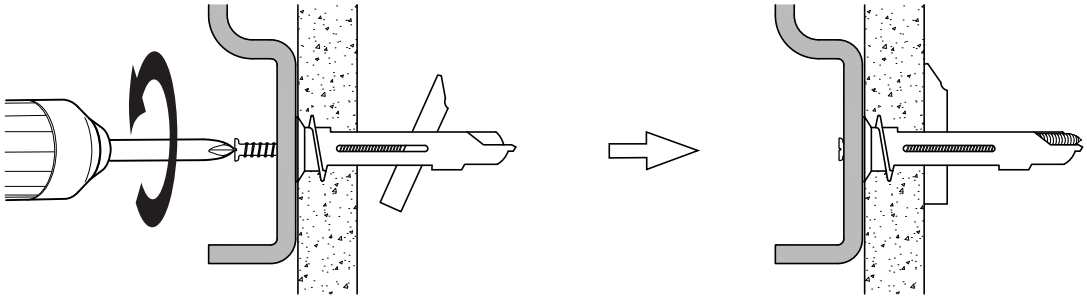
10. Secure the Rail to the Toggle Anchors

Reposition the suspension rail and align the rail holes with the installed toggle anchors.



Rail Mounting

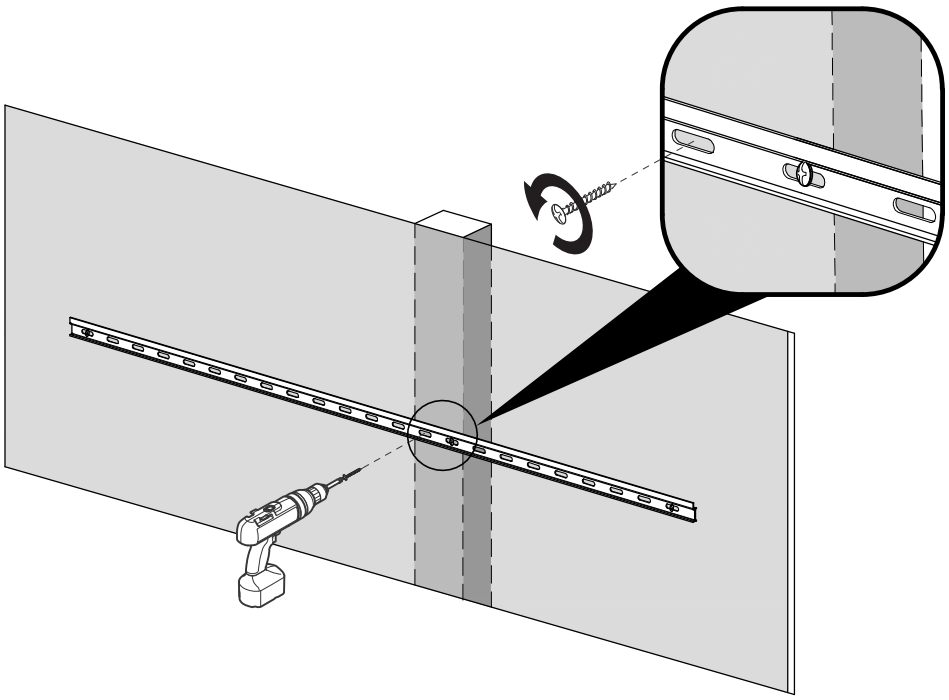
- Insert the toggle screw through the suspension rail and into the toggle anchor.
- Tighten the screw slowly until the anchor engages and pulls securely against the back of the wall.
- Tighten until the rail is secure.



Important:
Stop tightening once firm resistance is felt. Overtightening may damage the drywall or anchor.

11. Secure the Rail into the Studs

Fasten the suspension rail to each wall stud along the full length of the installation using the supplied rail screws.
Use two screws per stud whenever possible.
If needed, one screw may be installed at a slight angle to allow both screws to engage the same stud.
Ensure the rail remains aligned with the level reference line during installation.



Rail Mounting

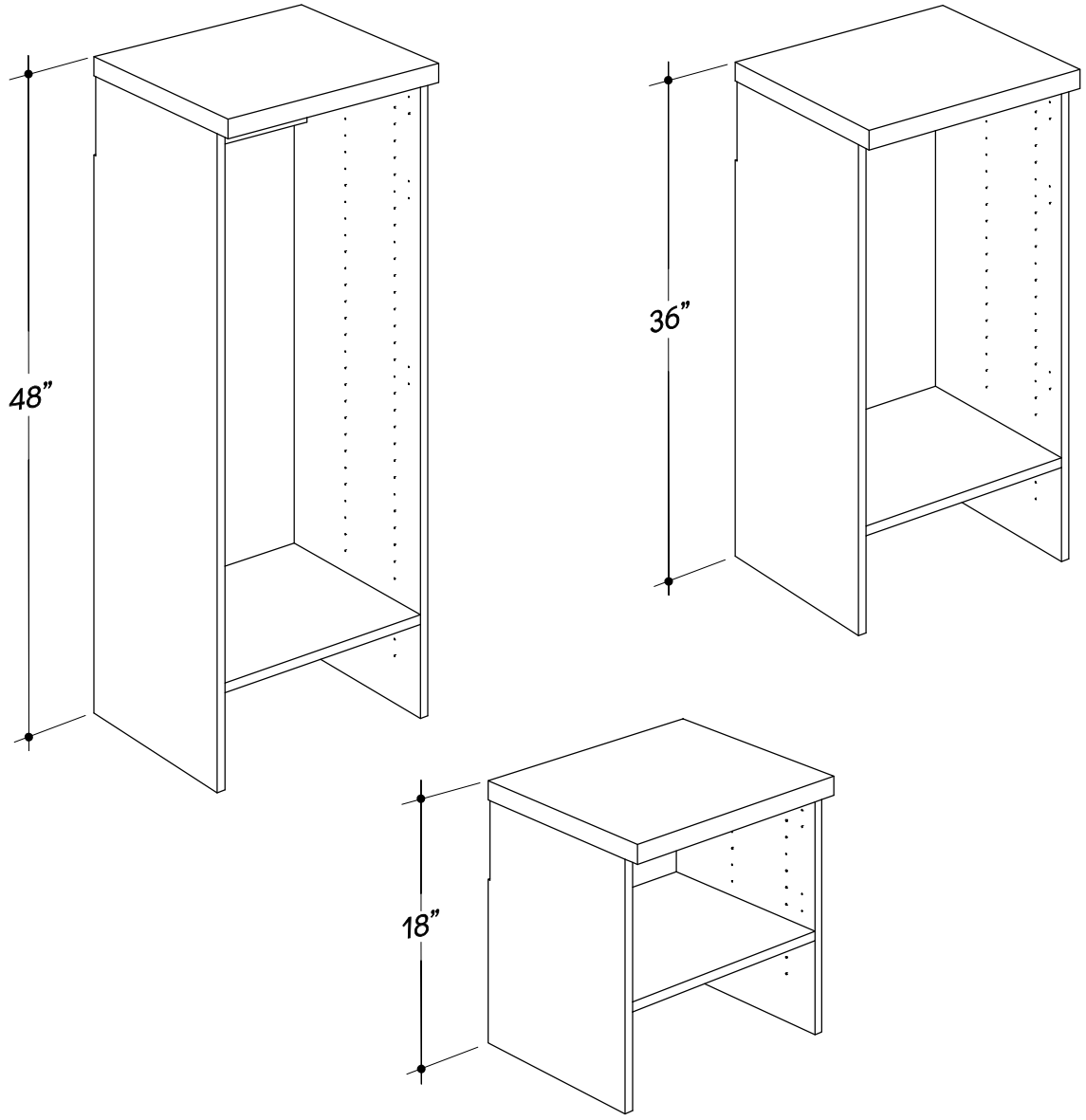
12. Final Check

Confirm the following:

- The suspension rail is level across the full installation.
- The rail is fastened to wall studs wherever possible.
- Toggle anchors are installed where additional support is needed.
- Rail joints and rail ends are properly supported.
- All fasteners are secure and not overtightened.

Once complete, the suspension rail installation is finished and the closet system is ready for the next step.

CABINET ASSEMBLY



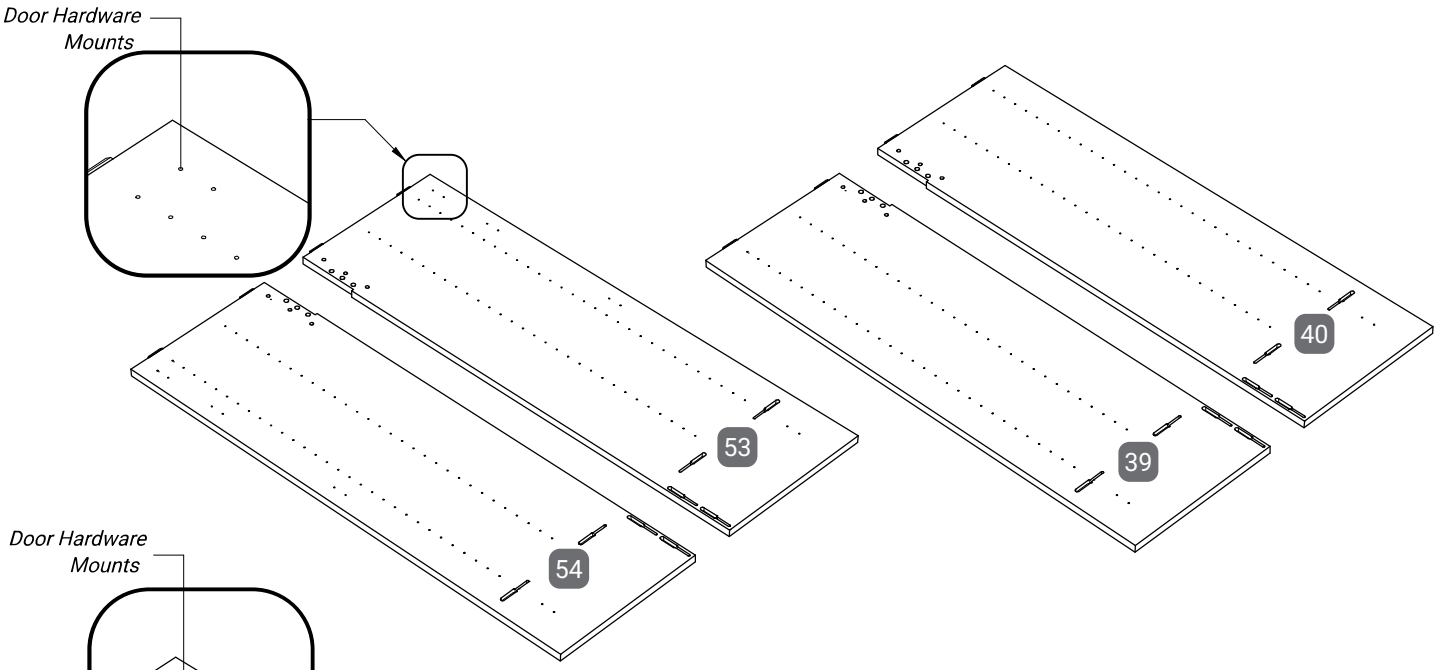
General Assembly Guidelines

- Two people are required for all cabinet frame assemblies.
- Always align components carefully—seat all Connector Pins fastener pins fully into the oval openings before sliding to lock.
- Begin with light pressure to guide parts into place, then apply firm pressure or light tapping as needed.
- Check that all components sit flush at each connection point to maintain alignment and stability.
- If resistance is felt, do not force components. Realign and try again to prevent damage.

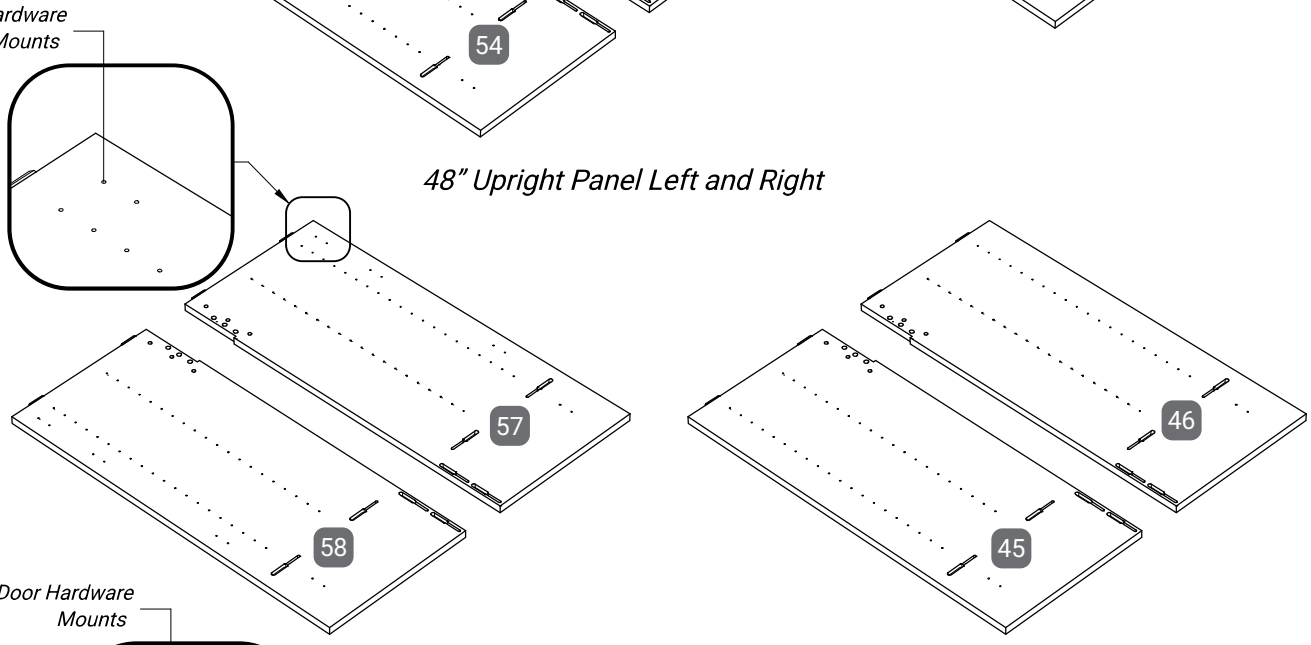
  Handle the assembled cabinet frame with care—while stable, the structure is not fully secured until mounted on the wall rail and anchored below.

Preparation Steps

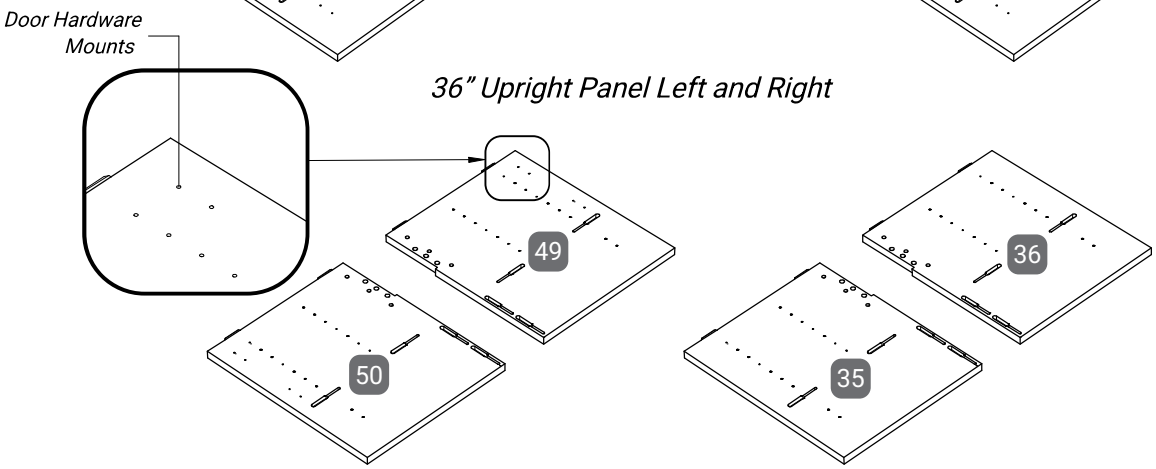
- Lay a protective blanket or cardboard packaging your product arrived in over your work surface to help protect the panels from damage.
- Select and set aside the Upright Panel set that matches your module height and configuration.



48" Upright Panel Left and Right



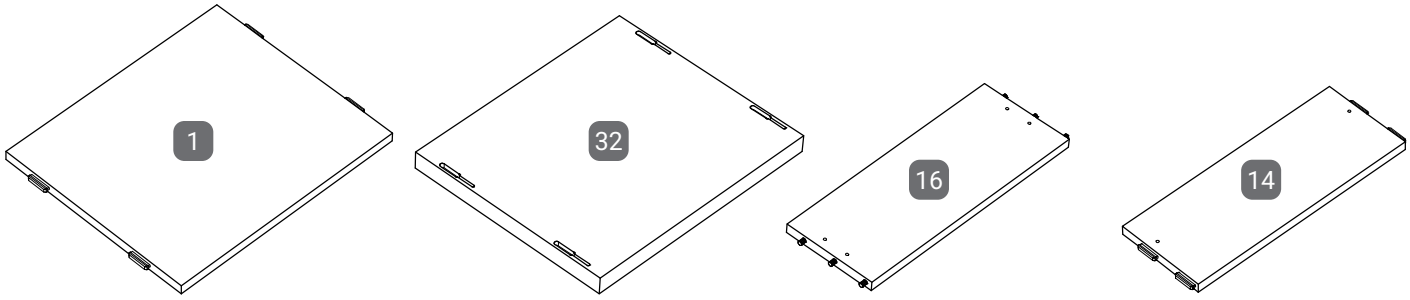
36" Upright Panel Left and Right



18" Upright Panel Left and Right

Preparation Steps

- Prepare the following components within easy reach:



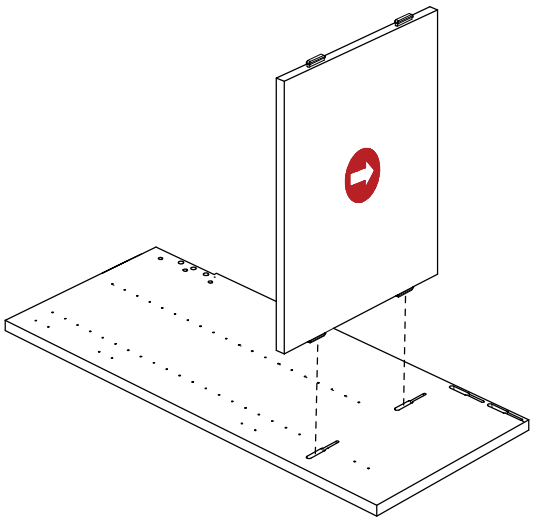
Bottom Panel *Top Panel* *Top Cleat* *Bottom Cleat*

- Confirm all parts match the correct width and finish.

Cabinet Assembly

1. Attach Bottom Panel

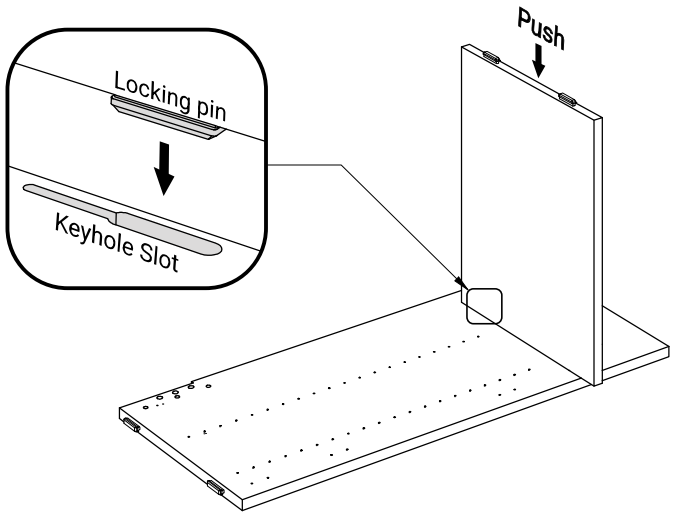
- Place the first Upright Panel on a clean, flat surface with the Interior Face up and the front edge toward you.
- Position the Bottom Panel 1 at the bottom of the Upright Panel.
- Align all Connector Pins fastener pins on the Bottom Panel 1 with the matching keyhole slots in the Upright Panel.



The red arrow sticker identifies the slide-to-lock direction for the Bottom Panel

Cabinet Assembly

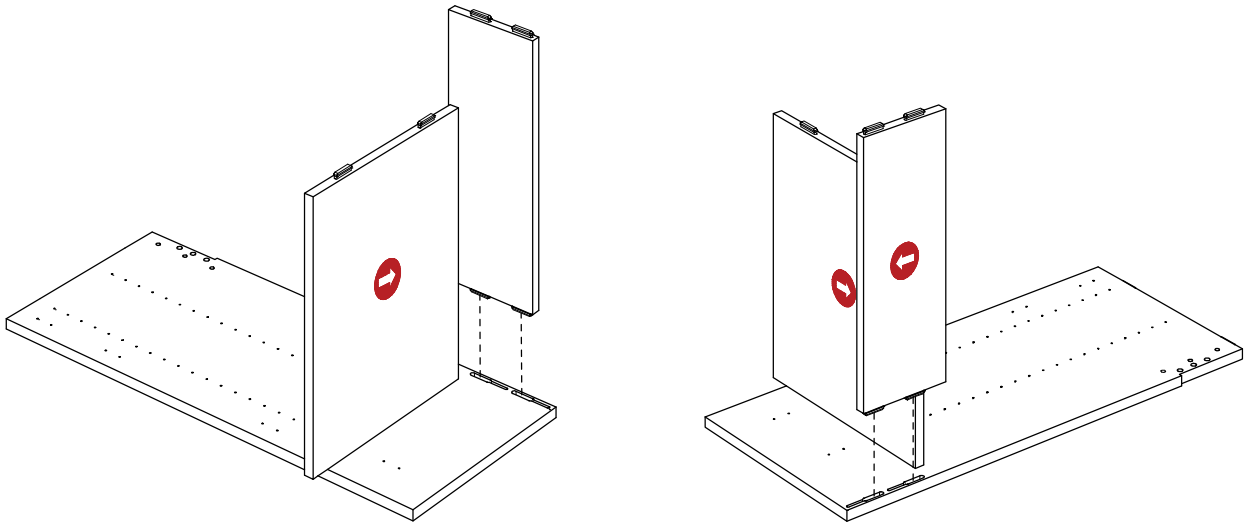
- Push the Bottom Panel 1 down until all pins are fully inserted into the oval openings.



⚠ Leave this connection loose—slide only enough to stabilize the panel (do not lock yet).

2. Attach Bottom Cleat

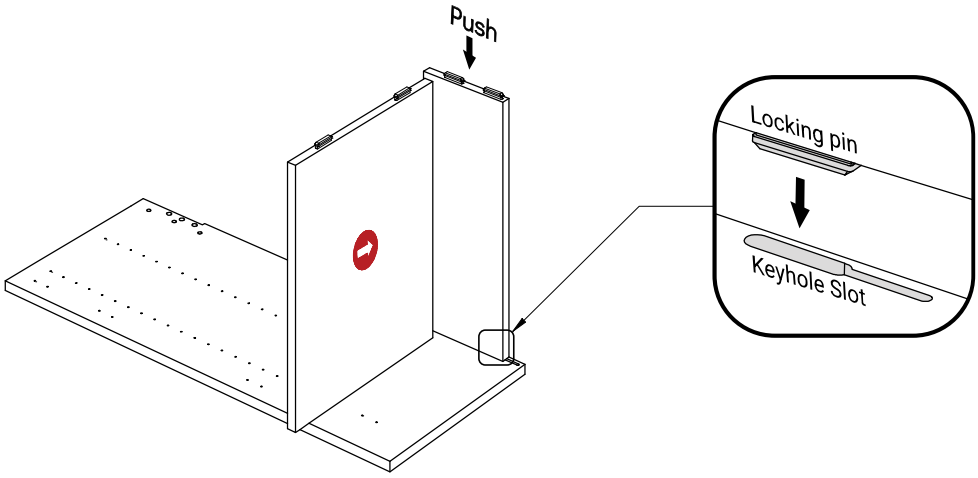
- Place the Bottom Cleat 14 at the rear of the same Upright Panel, near the bottom edge.
- Align the Connector Pins fastener pins on the Bottom Cleat 14 with the corresponding keyhole slots in the Upright Panel.



The red arrow sticker identifies the slide-to-lock direction for the Bottom Cleat

Cabinet Assembly

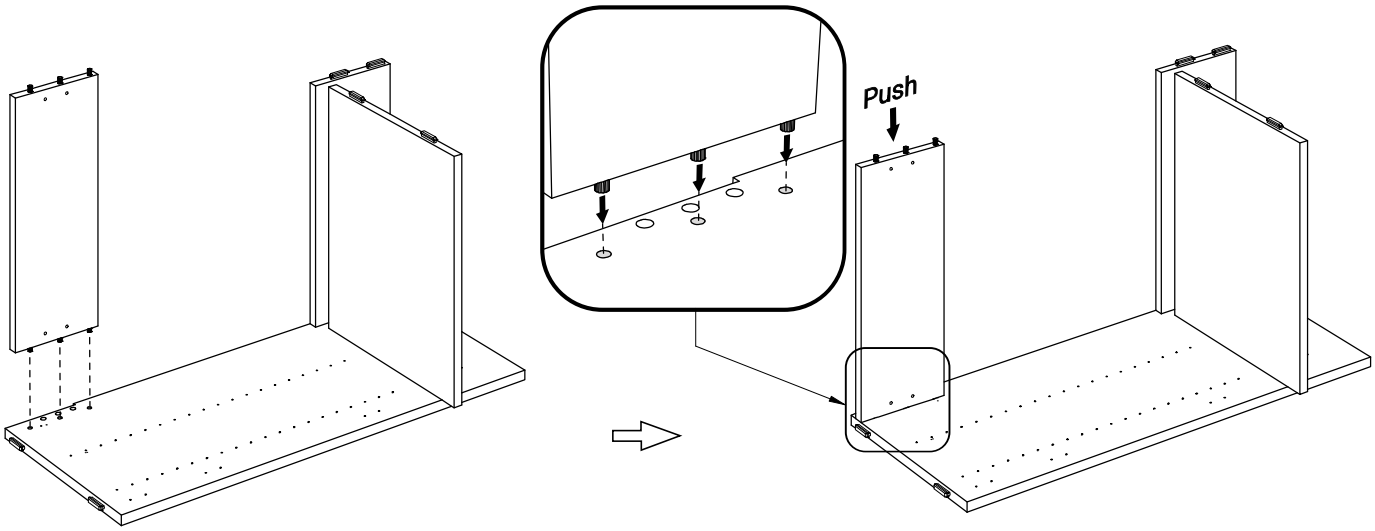
- Push the Bottom Cleat 14 down until all pins are fully inserted into the slots.



⚠ Leave this connection loose—slide only enough to stabilize the panel (do not lock yet).

3. Attach Top Cleat

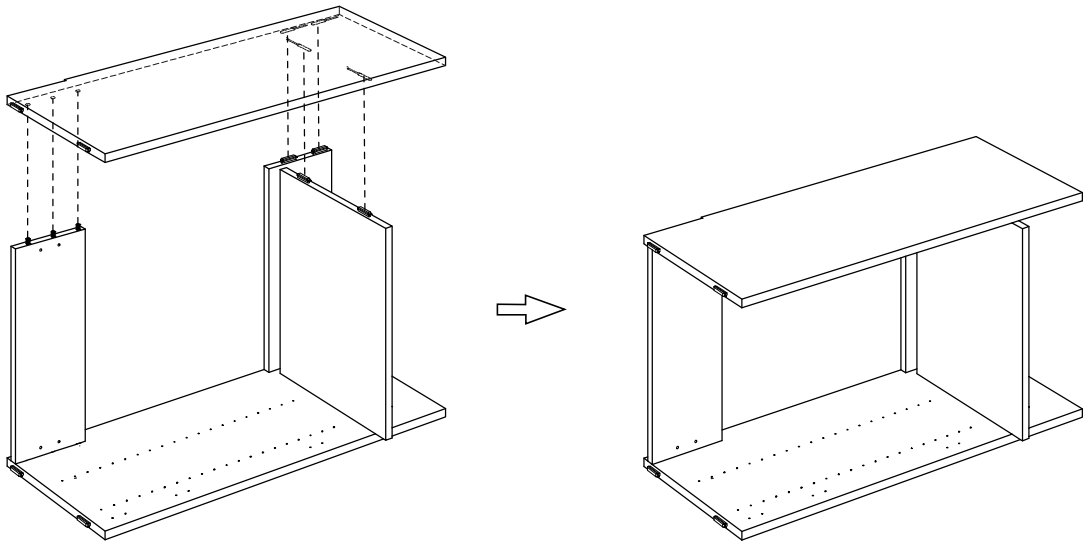
- Position the Top Cleat 16 at the top rear of the same Upright Panel.
- Align the metal dowels and wood dowels on the Top Cleat 16 with the pre-drilled holes in the Upright Panel.
- Press the Top Cleat 16 straight into the panel until all dowels are fully seated and the rear edge is tight.



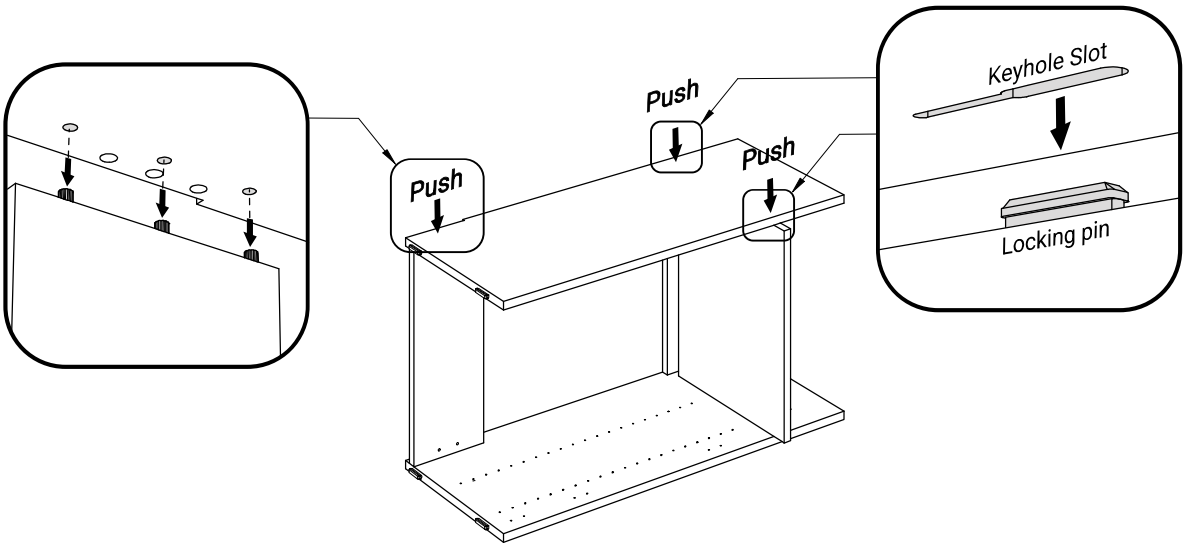
Cabinet Assembly

4. Attach Second Upright Panel

- Take the second Upright Panel and orient it so the Interior Face faces inward and the front edge aligns with the first panel.
- Position the second Upright Panel above the exposed ends of the:
  - Bottom Panel 1
  - Bottom Cleat 14
  - Top Cleat 16
- Carefully lower the second Upright Panel, ensuring:
  - All Connector Pins fastener pins on the horizontal components enter the corresponding keyhole slots in the second Upright Panel.
  - All dowels from the Top Cleat 16 enter their corresponding holes in the second Upright Panel.



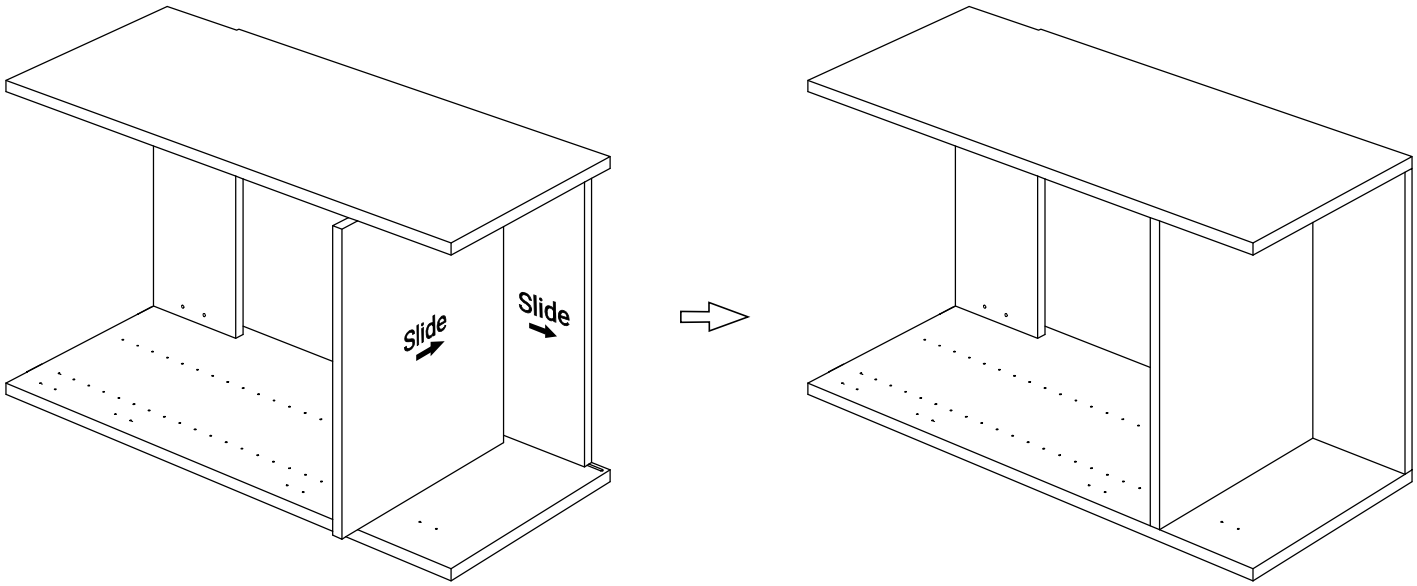
- Once everything is aligned, press the second Upright Panel down until all pins and dowels are fully inserted.
- At this stage, all connections remain in the loose position - nothing has been slid to lock yet.



Cabinet Assembly

5. Tighten Joints

- With both Upright Panels in place, begin tightening the connections in the following order:
  - Bottom Cleat 14
  - Bottom Panel 1
  - Support the cabinet frame as needed.
  - Slide the component in the locking direction until the joint is fully seated and tight.

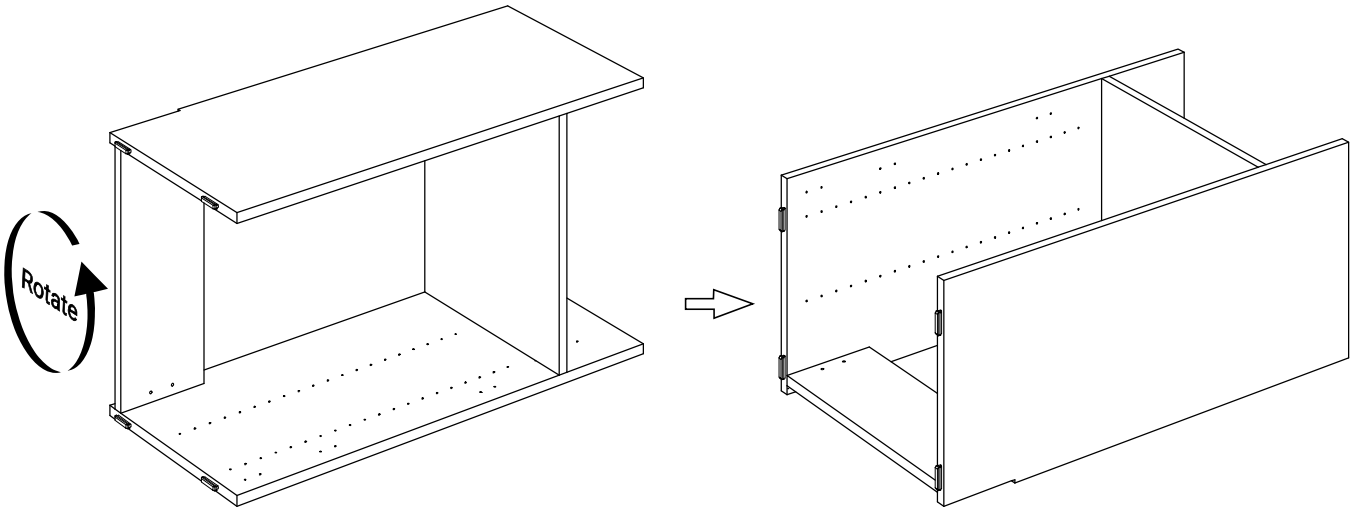


- After all components are locked, check that:
  - The two Upright Panels are parallel.
  - The front edges of the Bottom Panel and Upright Panels are flush.
  - The Bottom Cleat sits tight between the Upright Panels with no visible gaps at the joints.
  - The Top Cleat remains fully seated on its dowels.

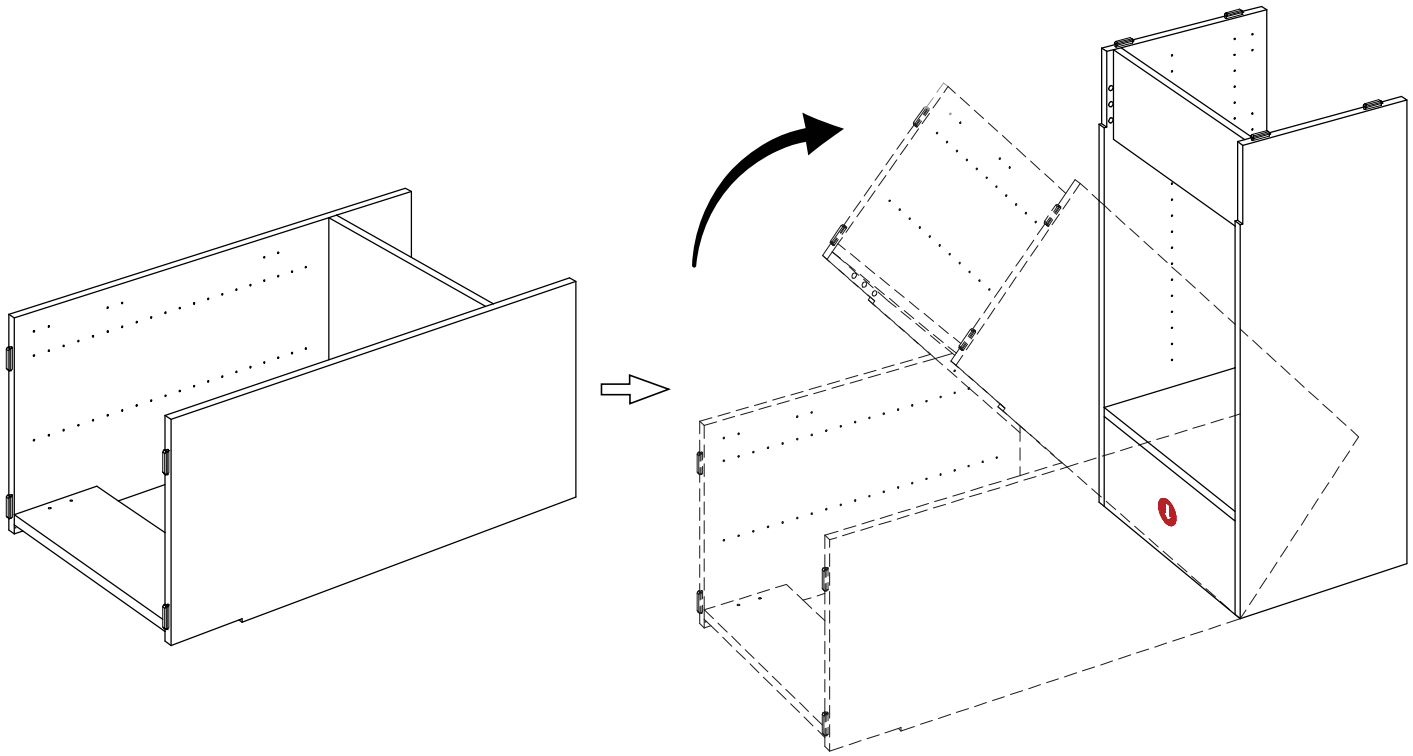
Cabinet Assembly

6. Rotate Cabinet Frame + Stand Upright (Before Top Panel Assembly)

- Confirm the Bottom Panel 1 and Bottom Cleat 14 are fully locked and seated.
- Rotate the cabinet frame so it is laying on its side, resting on the cleats.



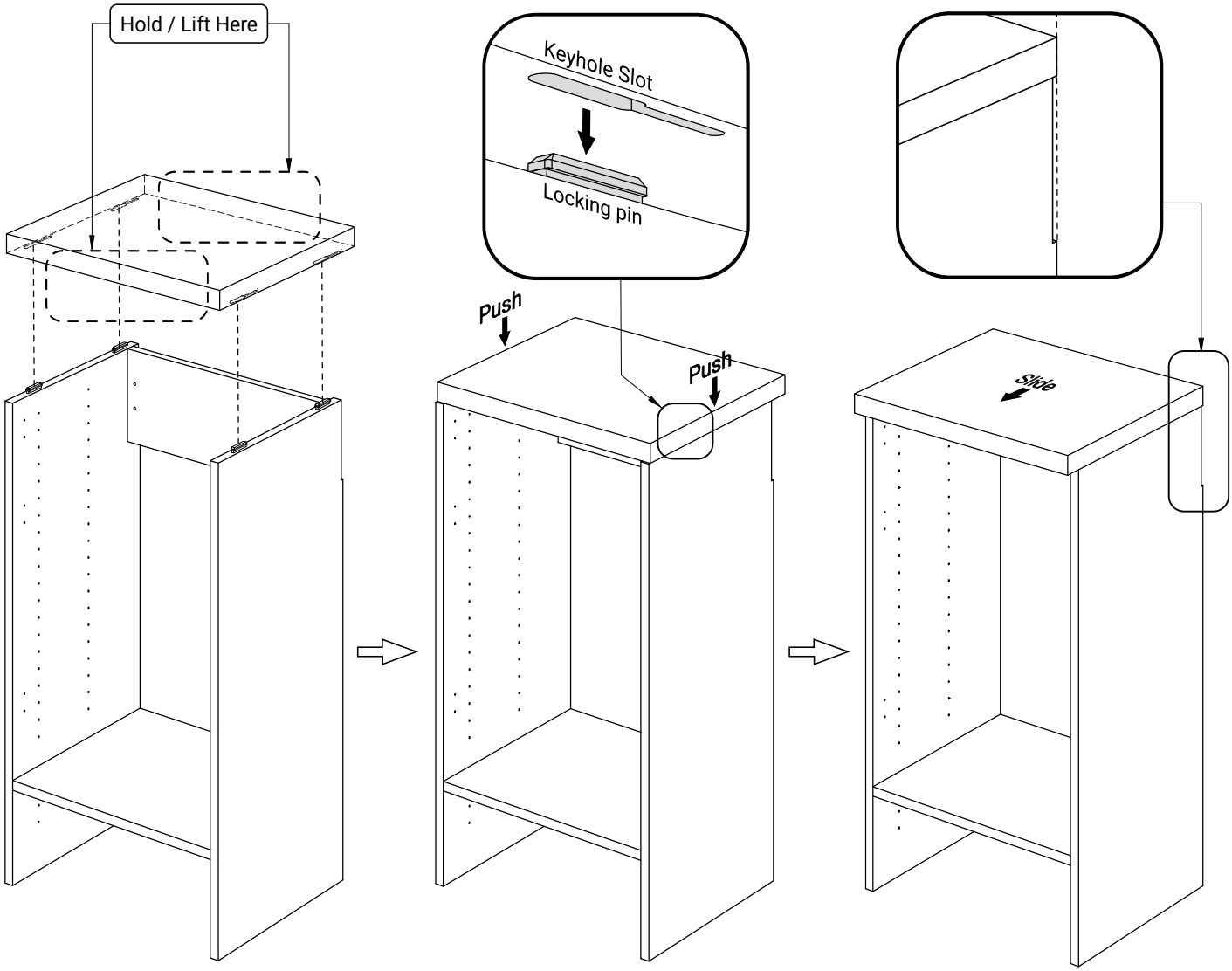
- Using a two-person lift, hold the cabinet frame at the Upright Panels and raise the module to the upright position.
- The Top Cleat 16 is not locked at this stage, so the cabinet must be lifted from the Upright Panels.



Cabinet Assembly

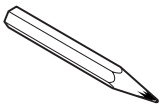
7. Attach Top Panel

- With the cabinet frame upright, position the Top Panel 32 across the tops of both Upright Panels.
- Align the Connector Pins fastener pins and slots (per drilling pattern) so each connection seats correctly into the Upright Panels.
- Push the Top Panel 32 downward so all pins fully enter the slots.
- Slide the Top Panel 32 in the locking direction until all joints are fully seated and tight.
- Confirm the back edges of the Top Panel and both Upright Panels are flush and the cabinet frame is rigid.

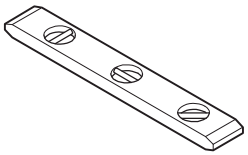


Cabinet Mounting Guide

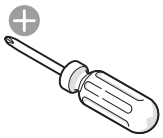
Required Tools



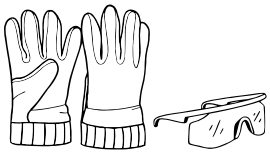
Pencil



Level



Screwdriver or impact driver

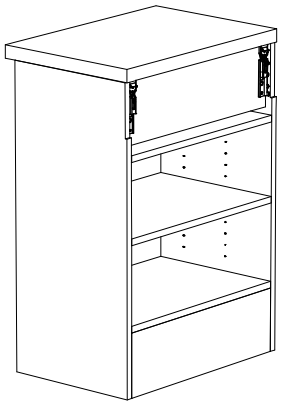


Safety glasses & gloves

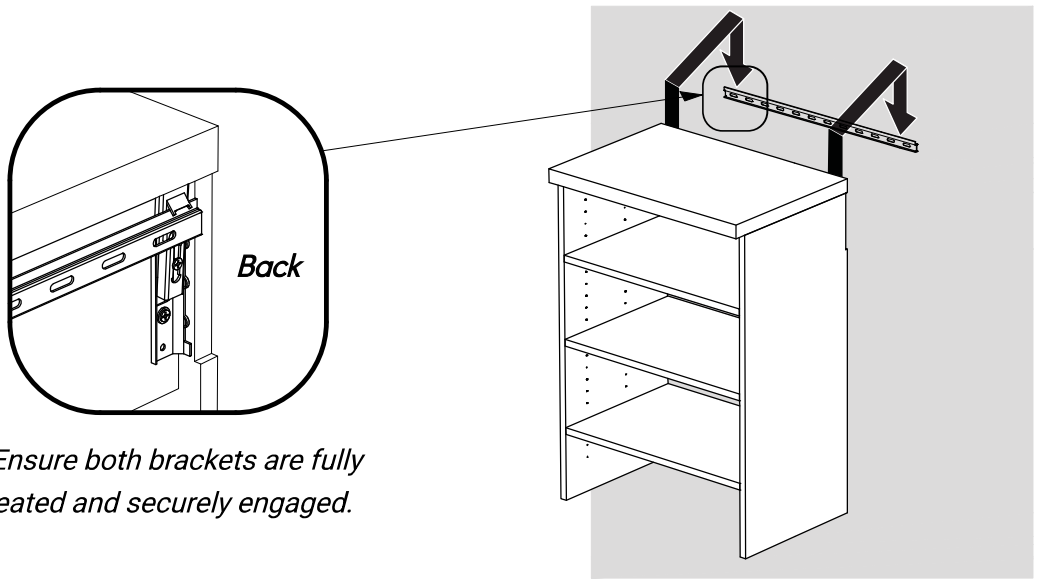
Installation Steps

1. Mount Cabinet to Suspension Rail

- Verify the suspension brackets are pre-installed inside the upright panels.



- Lift the cabinet and hook both brackets onto the suspension rail.

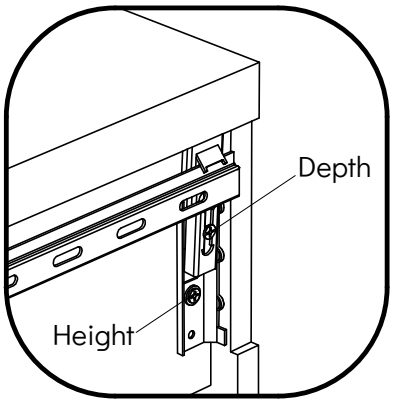


Ensure both brackets are fully seated and securely engaged.

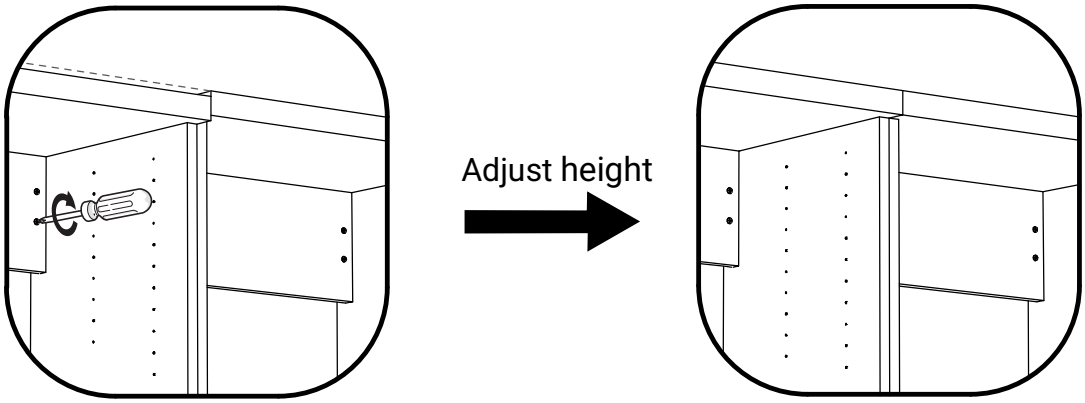
Installation Steps

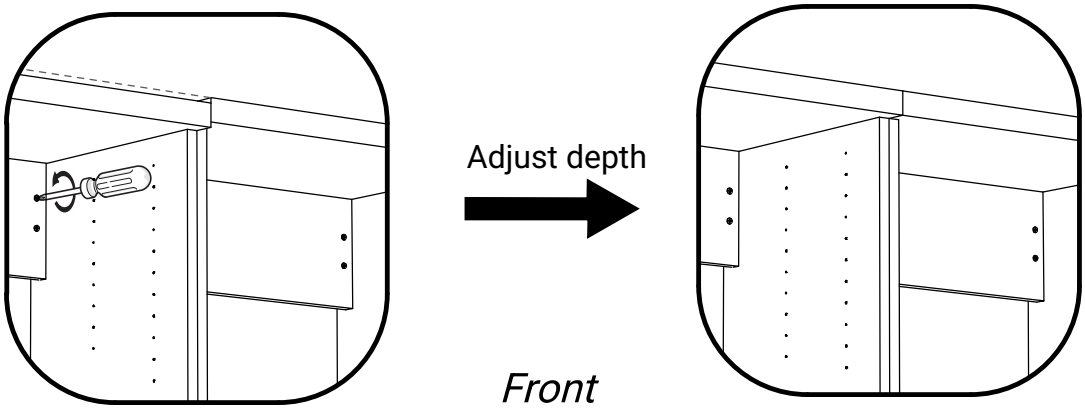
2. Level and Position Cabinet

- Adjust height (bottom screw) and depth (top screw).



Back





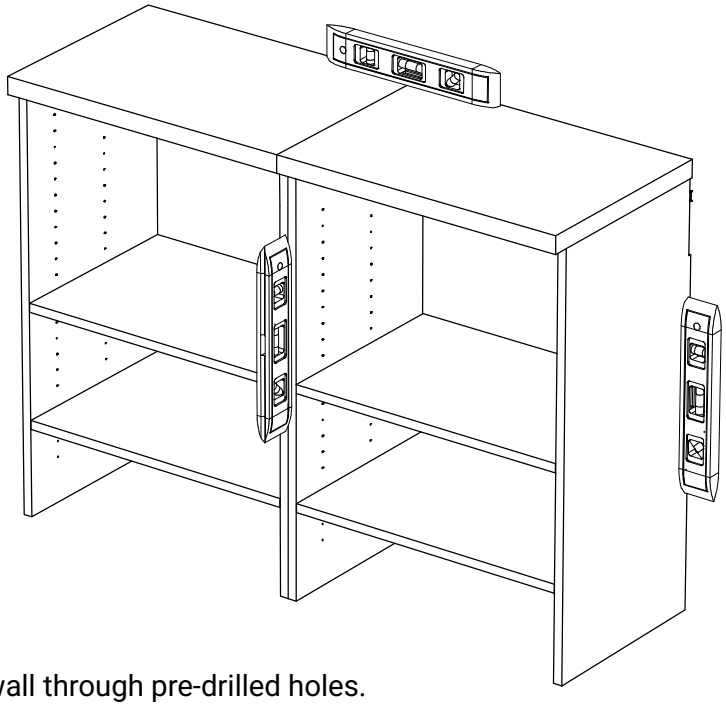
Front

- Repeat the mounting and adjustment process for all remaining cabinets.

Installation Steps

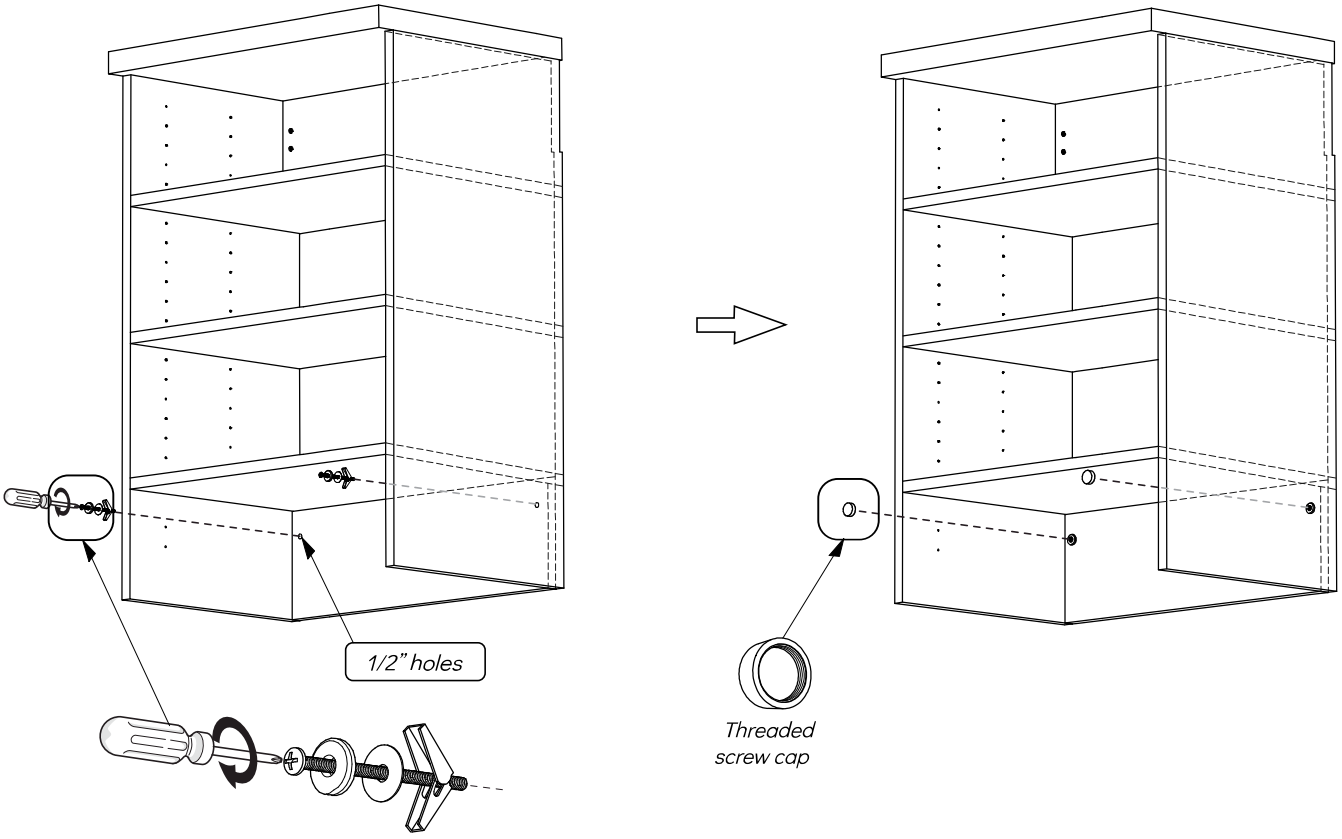
3. Final Cabinet Alignment

Verify all cabinets are level, plumb, and properly aligned.



4. Bottom Nailer Anchoring

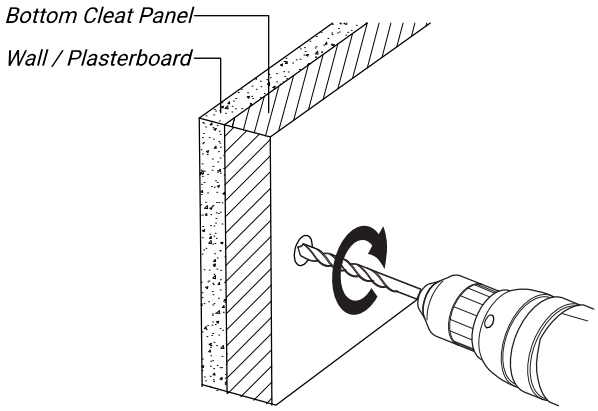
Anchor Bottom Cleat to wall through pre-drilled holes.



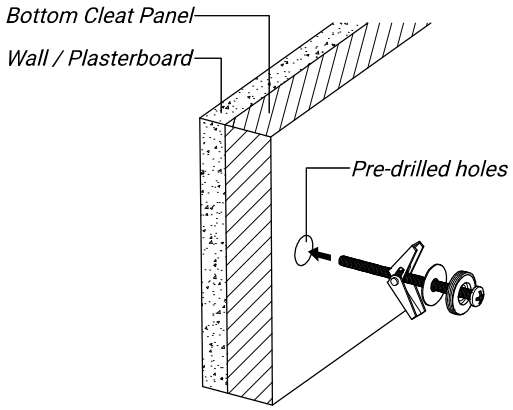
Installation Steps

Drywall Anchor Installation Detail

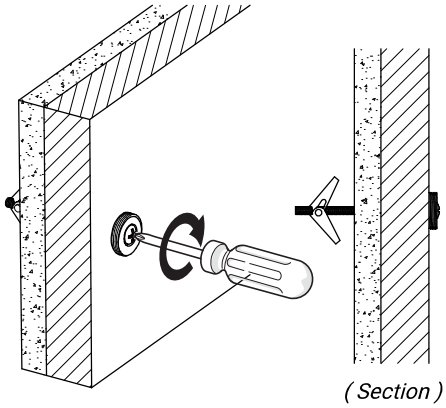
1. Drill a 1/2” hole through the wall surface.



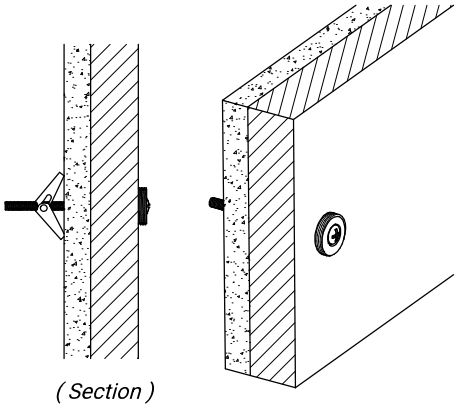
2. Insert folded butterfly anchor through the Bottom Cleat and wall.



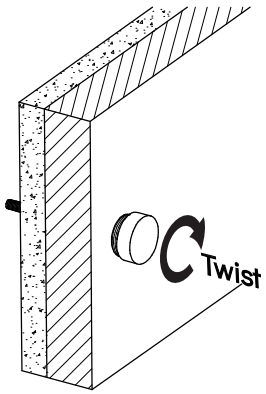
3. Tighten screw until anchor fully expands behind wall surface.



4. Do not overtighten.



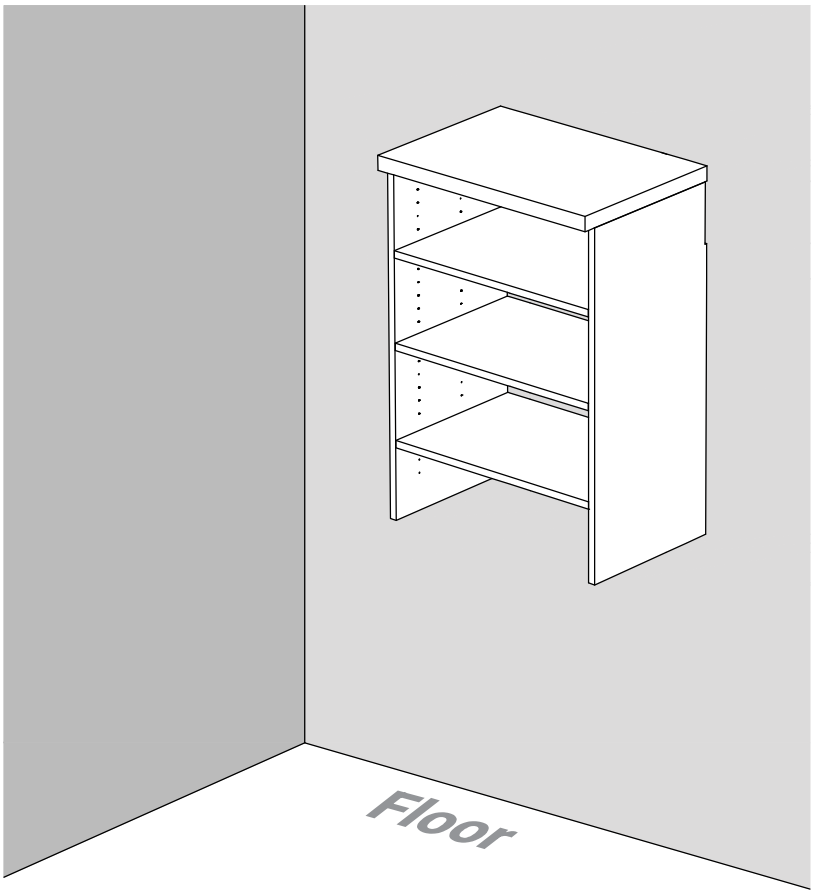
5. Install Screw Cap



Installation Steps

5. Final Safety Check

- Confirm all connections are tight; cabinet fully seated on rail.



Wall Type Reference Table

Wall Type	Recommended Fasteners	Notes
Drywall + Wood Stud	#10 wood screws into studs	Do not use anchors alone
Concrete / Masonry	Masonry anchors or wall plugs + stainless screws	Drill with masonry bit
Metal Stud	Self-drilling metal screws or toggle bolts rated for load	Pre-drill to avoid stud deformation

⚠ Notes:

- Safe load depends on proper fasteners and wall type.
- Always use two installers.
- Refer to Hettich technical sheets for load limits.

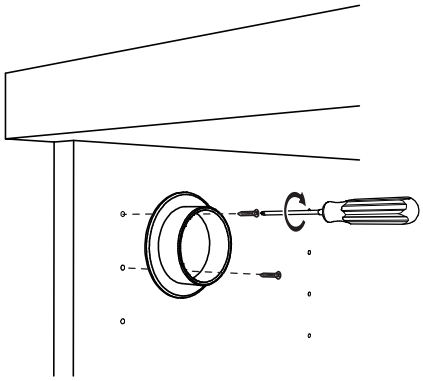
INSTALLATION GUIDE – HANGING ROD

This guide covers installation and setup instructions for Customcloset.com's CC-A-WP-14-RR of closet hanging rods.

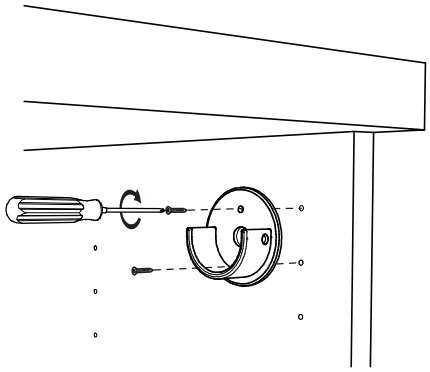
Installation Instructions

1. Install the Mounting Brackets

- Locate the pre-drilled 5mm holes on the inside of the upright panels.

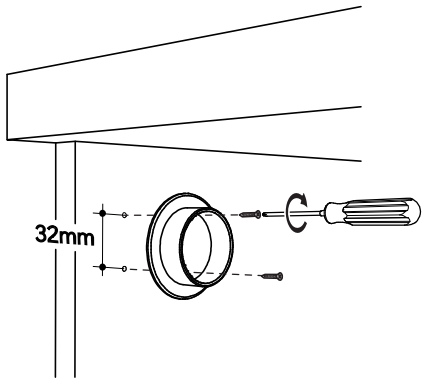


(Left Panel)

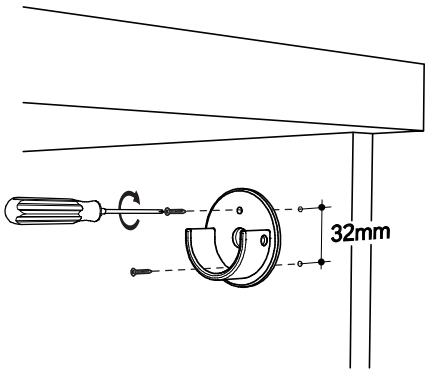


(Right Panel)

If your cabinet is not pre-drilled, position the brackets at the desired height, mark the mounting hole locations, and drill 3/32 in (2.5 mm) pilot holes.



(Left Panel)



(Right Panel)

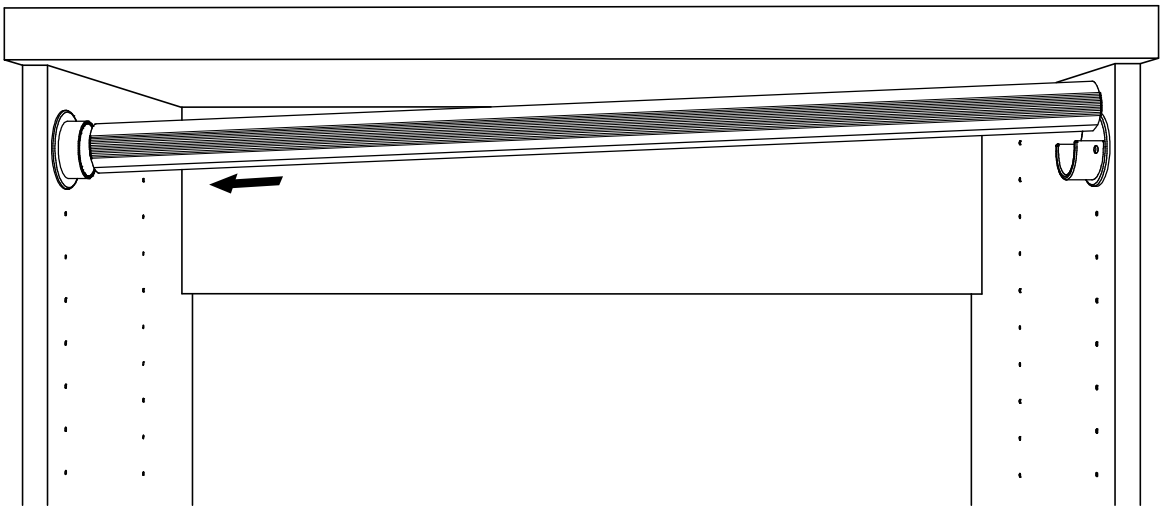
- Align the mounting brackets with the holes and secure using the supplied 5mm screws.
- Tighten firmly with a screwdriver.

⚠ In a typical installation, the rod is positioned 2.5 in (64mm) below the top panel.

Installation Instructions

2. Attach the Hanging Rod

- Position the hanging rod between the installed brackets.
- Press each end into the bracket until fully seated.



- Use the supplied hex key to tighten the set screw on each bracket, securing the hanging rod in place.

